

THE RAFT

Resilience Adaptation Feasibility Tool

Lancaster County

Scorecard Opportunity List

The RAFT Goal

To help Virginia's coastal localities improve resilience to flooding and other coastal storm hazards while remaining economically and socially viable.



raft.ienvirginia.edu



**INSTITUTE for
ENGAGEMENT & NEGOTIATION**
Shaping Our World Together



**WILLIAM & MARY
LAW SCHOOL**
VIRGINIA COASTAL
POLICY CENTER



**OLD DOMINION
UNIVERSITY**



**INSTITUTE FOR COASTAL
ADAPTATION & RESILIENCE**

Acknowledgment of Funders

This RAFT product was created with funding from:

Jessie Ball duPont Fund

We are grateful to these funders for supporting various phases of The RAFT from 2015-Present.

Anonymous

Environmental Resilience Institute at the University of Virginia

National Fish and Wildlife Foundation

National Oceanic and Atmospheric Administration*

School of Architecture at the University of Virginia

Virginia Coastal Zone Management Program*

Virginia Environmental Endowment

Virginia Sea Grant Climate Adaptation and Resilience Program

For more information visit The RAFT website: raft.ienvirginia.edu

* This RAFT product, Task # 92.03 was funded, in part, by the Virginia Coastal Zone Management Program led by the Virginia Department of Environmental Quality through Grant FY19 # NA19NOS4190163 of the U.S. Department of Commerce, National Oceanic and Atmospheric Administration, under the Coastal Zone Management Act of 1972, as amended.

The views expressed in The RAFT's various products are those of the authors and do not necessarily reflect the views of any of the funders mentioned above.

Introduction

The RAFT is a “full-service tool” and collaborative, community-driven process designed to assist coastal localities in increasing their resilience. It has three key components:

- **The RAFT Scorecard** provides a comprehensive assessment of the locality’s resilience.
- **A Resilience Action Workshop** where participants review the assessment findings, identify achievable action items and create a one-year Resilience Action Checklist.
- **Implementation** in which the RAFT Core Team works with a Locality Implementation Team to achieve items identified on the Resilience Action Checklist.

The RAFT Scorecard Opportunity List is designed to be used alongside the RAFT Scorecard to identify opportunities for strengthening resilience. These opportunities can then be more easily identified for inclusion in the Colonial Beach Resilience Action Checklist. This Opportunity List compiles potential action items identified from three sources:

- **HMP** actions are from the Hazard Mitigation Project List from the Northern Neck Regional Hazard Mitigation Plan
- **Sector Calls** actions are from input collected during calls held between the RAFT Core Team and sector leaders from across the Northern Neck
- **RAFT** actions are from the Colonial Beach RAFT Scorecard

In this way, the Opportunity List incorporates actions for resilience which have previously been locally identified as priorities, in addition to outcomes from the RAFT Scorecard results. However, the Opportunity List is not an exhaustive inventory of all possible actions for resilience. Localities may choose to include items on their Resilience Action Checklist that do not appear in this document.

This document is intended to serve as a personal resource. It will not be collected, nor shared by the RAFT Core Team. The columns “Ease” and “Impact” are left blank for your use in ranking and prioritizing opportunities, which can occur during or prior to the Resilience Action Workshop. When conducting these rankings, we encourage you to consider these questions: “How difficult will it be to accomplish this action?” and “What level of impact will completing this action create for reducing my community’s vulnerability?” Actions ranked highly for “Ease” and/or “Impact” may indicate their suitability for inclusion on your locality’s Resilience Action Checklist.

If you have questions regarding the content of this document, please contact Angela King, Assistant Director of the Virginia Coastal Policy Center at William & Mary at amking02@wm.edu.

CROSS-CUTTING OPPORTUNITIES

SOURCE	ACTION ITEMS	TIME PERIOD	EASE Rank 0-10	IMPACT Rank 0-10
HMP	Medium priority. Support Mitigation projects that will result in the protection of public or private property from natural hazards. Eligible projects include but are not limited to 1. Acquisition of Flood Prone property 2. Elevation of Flood Prone Structures 3. Minor structural flood control projects 4. Relocation of structures from hazard-prone areas 5. Retrofitting of existing buildings, facilities and infrastructure 6. Retrofitting of existing buildings and facilities for shelters 7. Critical Infrastructure protection measures 8. Stormwater management improvements 9. Advanced warning systems and hazard gauging systems (weather radios, reverse-911, stream gauges, I-flows) 10. Targeted Hazard Education 11. Wastewater and water supply system hardening and mitigation.	Ongoing		
Sector Calls	Improve communication and information distribution systems regarding social service provision to the general public, especially vulnerable communities: (1) coordinate between department of social services (DSS) and community organizations, including churches, (2) actively update DSS websites and improve their connectivity with county websites, (3) explore a revamp of Northern Neck Connect or another centralized online portal model (4) use radio, newspapers, Facebook page, sheriff's website to share info, (5) establish an information line (i.e. 211/511) to connect individuals calling to the appropriate agency or service provider.			
Sector Calls	Learn and disseminate useful lessons from communities that are identified as having higher resilience to flooding and storm events (for example, Little Florida in Richmond County).			
Sector Calls	Improve government service provision to vulnerable populations (senior citizens, children) during and after emergencies. Improvements should be based on a discussion around community needs. Build on some successful/ongoing models like septic pump-out program; Lancaster Co. PD check-ins with seniors; Meals on Wheels; Richmond Resource Council – Bay Aging; The Orchard; Schools; Lancaster Co. LINK.			

1) LOCALITY LEADERSHIP, POLICY, AND COLLABORATION

#	SOURCE	ACTION ITEMS	TIME PERIOD	EASE Rank 0-10	IMPACT Rank 0-10
1.1	HMP	High priority. Encourage the purchase and training on the use of NOAA radios. Provide NOAA radios to public facilities.	Ongoing		

1.1	HMP	Medium Priority. Identify training opportunities for staff to enhance the ability to use GIS for emergency management needs to co-ordinate, collect and store damage assessment data in GIS format for each natural hazard event that causes death, injury and/or property damage.	Ongoing		
1.1	HMP	Medium Priority. Identify training opportunities for staff to enhance the ability to use GIS for emergency management needs.	Ongoing		
1.1	Sector Calls	Consider increasing funds for police department staff and resources in order to meet increased work demands during summer population increases, and to allow for capacity to conduct more proactive/mitigation efforts.			
1.1	Sector Calls	Test new outreach methods to recruit public safety volunteers, and create a plan for retaining existing volunteers: (1) convey the variety of roles available to support public safety efforts, and (2) increase partnership with public schools (creating a Firefighter 1 class).			
1.1	Sector Calls	Improve communication and planning between county staff, school staff, emergency managers, service providers and local DSS representatives for responding to and planning for emergencies. Work with the NNPDC to formalize tools, including (1) an emergency plan that outlines tasks and communication steps for the various organizations; (2) a roles and responsibilities map for emergencies that covers the county, DSS, community organizations, and households; and (3) a communication structure to facilitate coordination amongst the various entities.			
1.3	Sector calls	Build on existing partnership between All Points Broadband, Dominion Energy, Northern Neck Electric Cooperative and the Counties of King George, Northumberland, Richmond, and Westmoreland to advance a regional broadband partnership to deliver fiber-optic broadband service to unserved households and businesses in the region.			
1.4	HMP	Medium priority. Share with FEMA any new technical or scientific data that may result in map revisions within six (6) months of the creation of an identification of new data.	Ongoing		
1.4	RAFT	Use data collected from Virginia university system in local floodplain, zoning, ordinance planning as well as in the comprehensive plan.	1-3 to >3 years		
1.5	HMP	High priority. Maintain a voluntary agreement with FEMA to participate in the NFIP.	Ongoing		
1.5	HMP	High priority. Consider adoption of activities that extend beyond the minimum requirements, including those identified for participation in the Community Rating System, freeboard, the prohibition of production of certain types of structures such as hospitals, nursing homes, jails, the prohibition of certain types of residential housing such as manufactured homes, and finally Floodplain Ordinances, that prohibit any new residential or non-residential structures in the SFHA.	Ongoing		

1.5	HMP, RAFT	Medium priority. Research and participate in CRS Program.	1-3 years		
All	Sector Calls	Conduct a regional analysis of emergency management capacity, including geographic distribution of stations, EMS staff availability, travel routes and response times. Building on the shared resources model used between Lancaster County and lower Northumberland County, identify opportunities to improve response through mutual aid.			
All	Sector Calls	Invest in additional staff and trucks and establish additional EMS Stations for emergency management.			

2) RISK ASSESSMENT AND EMERGENCY MANAGEMENT

#	SOURCE	ACTION ITEMS	TIME PERIOD	EASE Rank 0-10	IMPACT Rank 0-10
2.1	HMP	High priority. Adopt the most current DFIRM or FIRM and FIS as they become available.	Ongoing		
2.1	HMP	Medium priority. Identify means to coordinate, collect and store damage assessment data in GIS format for each natural hazard event that causes death, injury, and/or property damage.	Ongoing		
2.1	HMP	Low priority. Identify existing flood-prone structures that may benefit from mitigation measures such as elevation	Ongoing		
2.3	RAFT	Invite chamber of commerce to send representatives to mitigation and planning meetings.	1-3 years		
2.3	RAFT	Provide programs for small businesses for emergency preparation and business continuity post-event.	1 to >3 years		
2.5	HMP	Medium priority. Educate residents about the purchase of flood and /or sewer back-up insurance and ICC (Increased Cost of Compliance) Coverage.	Ongoing		
2.5	HMP	Medium priority. Educate community members about the availability and value of flood insurance.	Ongoing		
2.5	HMP	Medium priority. Prepare an advisory pamphlet and distribute to occupants of housing units or businesses known to be in the floodplain advising them of the potential hazards in the area and of evacuation plans in the event of an emergency.	Ongoing		

2.5	HMP	Medium priority. Inform community property owners about changes to the DFIRM/FIRM that may impact their insurance rates.	Ongoing		
2.5	HMP	Low priority. Provide general assistance to community members relating to insurance issues.	Ongoing		
2.5	Sector Calls	Extend regional public radio coverage, perhaps via coordinated expansion/improvement effort.			
2.5	Sector Calls	Improve public outreach and education around evacuation, with the goal of influencing more residents to evacuate in hazardous situations. Circulate more broadly maps such as the FEMA Flood Zone and Hurricane Evacuation Maps which allow residents to search their address and identify their flood risk and evacuation zones.			
2.5	RAFT	Develop a resident emergency plan that identifies risks and needs.	<1 year		
2.5	RAFT	Engage residents through community outreach and training/drills.	<1 year		

3) INFRASTRUCTURE RESILIENCE

#	SOURCE	ACTION ITEMS	TIME PERIOD	EASE Rank 0-10	IMPACT Rank 0-10
3.1	RAFT	Provide incentives for private property activities that manage stormwater such as tax deductions or flag program (i.e. River Star Homes).	<1 to 1-3 years		
3.1	RAFT	Identify funding sources for stormwater management projects.	1-3 years		
3.1	RAFT	Provide demonstrational BMPs on public property for stormwater education.	1-3 years		
3.2	HMP, Sector Calls	Medium priority. Work with VDOT to Identify and evaluate vulnerable transportation infrastructure, conduct an analysis of road washouts, and implement mitigation measures (e.g. elevation, re-design).	Ongoing		
3.3	Sector Calls	Understand and work to reduce the vulnerability of septic systems by creating an inventory and map, coordinating with the plans being developed by VDH and VIMS, which plan to launch a pilot project with ODU staff.			
3.3	RAFT	Hold public educational events and disseminate educational materials about safe drinking water and what to do in case a storm impacts their water supply.	<1 year		

3.4	HMP	High priority. Incorporate hazard mitigation techniques into new community facilities to minimize damages.	Ongoing		
3.4	HMP	Low priority. Work with private property owners, VDOT, and private utilities to trim or remove trees that could down power lines.	Ongoing		
3.4	RAFT	Identify emergency services' weaknesses and address how to fix them.	1-3 years		
3.4	RAFT	Identify backup plan and identify the necessary parties.	<1 to 1-3 years		
3.5	HMP	High priority. Encourage the use of vegetation and revetments to reduce shoreline erosion.	Ongoing		
3.5	HMP	Medium priority. Develop vegetative planting programs for public shoreline property to serve as a model for public education purposes.	Ongoing		
3.5	Sector Calls	Restore Windmill Point Beach and create public beach access. Build on ongoing work (existing designs and multiple quotes for work) being conducted by the county board of supervisors to secure funding. Perhaps pursue NFWF or SLAF funds (breakwater and beach nourishment grants) through the project's connection with stormwater management goals.			

4) PLANNING FOR RESILIENCE

#	SOURCE	ACTION ITEMS	TIME PERIOD	EASE Rank 0-10	IMPACT Rank 0-10
4.1 4.2	HMP	Medium priority. Integrate mitigation plan requirements and actions into other appropriate planning mechanisms such as comprehensive plans and capital improvement plans.	Ongoing		
4.1 4.4	Sector Calls	Support homeowners to elevate their homes, building on the Northern Neck Hazard Mitigation Grant Home Elevation Program, in places with flood risk that are not projected to be uninhabitable based on sea-level rise projects.			
4.1	RAFT	Allocate specific funds for coastal resilience into Capital Improvement Plan.	<1 year to 1-3 years		
4.1	RAFT	Identify key economic impacts and monetary losses that significant storm events could cause.	1-3 years		
4.1	RAFT	Identify funding to meet needs of vulnerable populations in case of emergencies.	<1 year to 1-3 years		

4.2	RAFT	Ensure comprehensive plan includes potential impacts on critical infrastructure and services, especially regarding vulnerable populations.	<1 year		
4.3	HMP	Medium priority. Continue to enforce zoning and building codes to prevent construction within the floodplain.	Ongoing		
4.3	HMP	Low priority. Consider using free, simple, and/or permanent easement to prevent development in the highest priority undeveloped Floodplain (and/or wetlands) area. Use these areas as public open spaces for passive recreational uses including water access.	Ongoing		
4.3	RAFT	Modify Chesapeake Bay Act buffer to go beyond minimum requirements.	1-3 to >3 years		
4.4	HMP	Medium priority. Encourage waterfront property owners in existing communities to consider multi-parcel shoreline protection strategies before they pursue individual approaches.	Ongoing		
4.4	HMP	Low priority. Require coordinated shoreline protection plans in the new waterfront subdivisions.	Ongoing		
4.4	RAFT	Work with local environmental groups to identify natural resources and ecoservices in need of protections.	1-3 to >3 years		
4.4	RAFT	Identify high risk areas and implement green infrastructure projects in those areas.	1-3 to >3 years		

5) COMMUNITY ENGAGEMENT, HEALTH, AND WELL-BEING

#	SOURCE	ACTION ITEMS	TIME PERIOD	EASE Rank 0-10	IMPACT Rank 0-10
5.1	RAFT	Adopt a written policy statement regarding the roles of residents, commercial enterprises, and other stakeholders in coastal resilience.	1-3 to >3 years		
5.1	RAFT	Create a coastal resilience committee and assign staff roles.	<1 year to 1-3 years		
5.2	HMP	Medium priority. Maintain a publicly available copy of the effective Flood Insurance Rate Map (FIRM) and Flood Insurance Study (FIS), Support local requests for map updates when available.	Ongoing		
5.2	RAFT	Create audience-appropriate information guides, signs, brochures, social media posts informing the public about coastal resilience and economic risks associated with storm events.	<1 year		

5.4	Sector Calls	Explore alternatives to traditional health provision models, including community paramedicine and telemedicine. Telemedicine efforts must go hand-in-hand with connectivity infrastructure expansion. There is an opportunity to build on an existing pilot project out of VCU in Westmoreland, Essex, and Richmond Counties.			
5.5	RAFT	Gather data on physical and mental well-being of population.	>3 years		
5.5	RAFT	Identify trusted communication messengers for vulnerable populations.	<1 year		
5.5	RAFT	Partner with NGOs and community groups to identify needs of vulnerable populations.	<1 year		
5.5	RAFT	Make plans to best help vulnerable populations during emergencies in conjunction with community groups.	<1 year to 1-3 years		